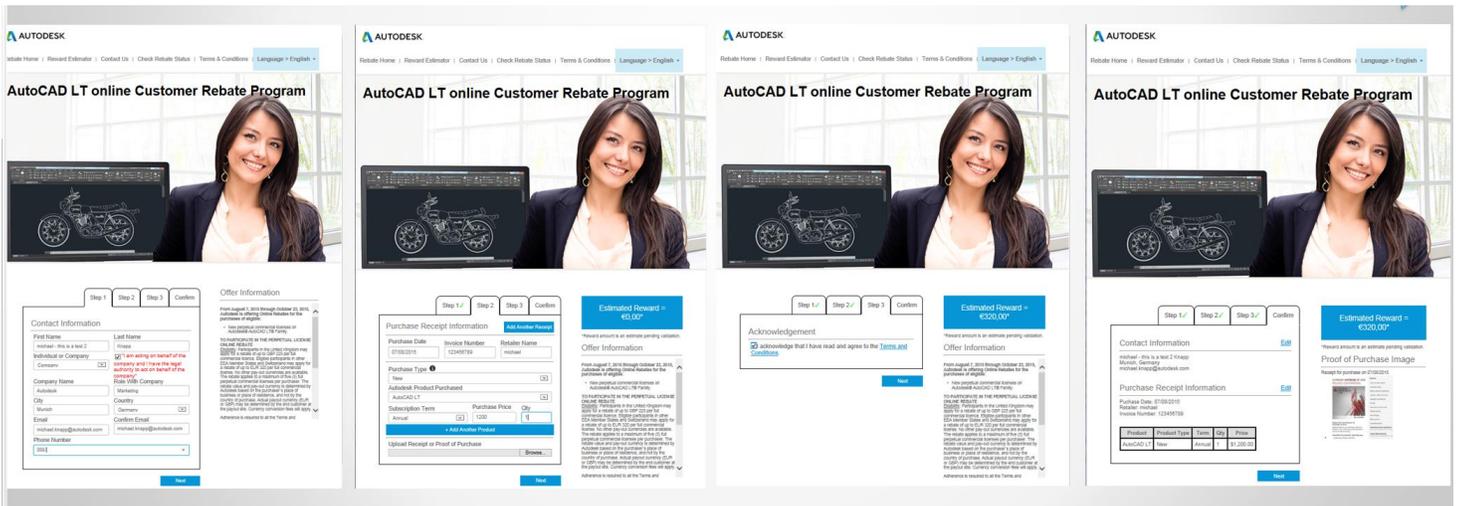


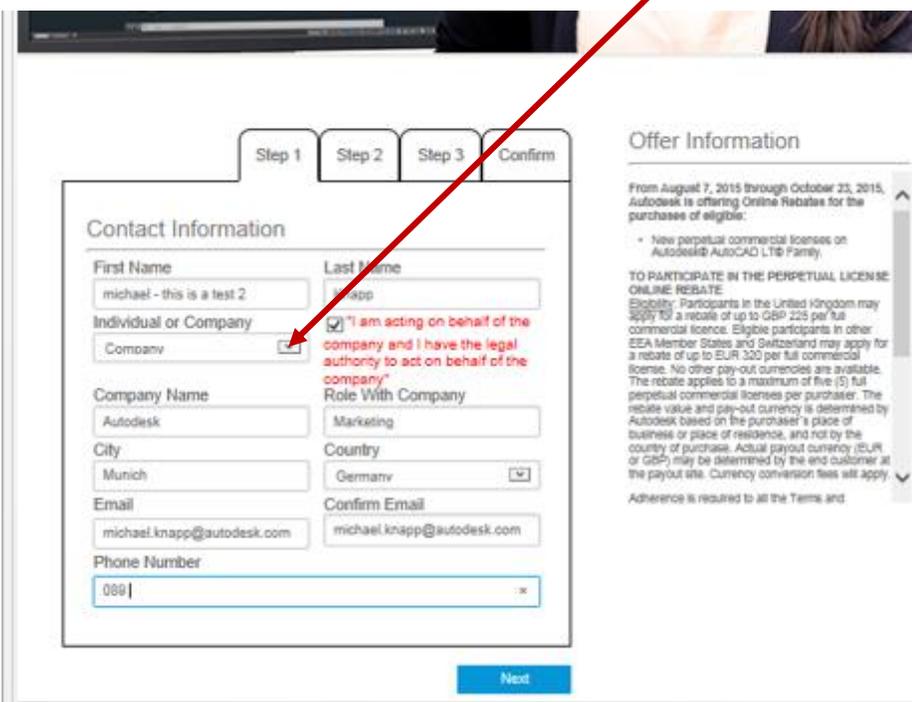
CRP Proces Autodesk – pro Společnosti (právnícké osoby)



Krok 1. vyžádání rabatu (CRP) - již proběhlo



Zde je klíčové, jaký údaj uvedl zákazník do kolonky **Individual / Company**. Podle toho se bude lišit postup.



Po vyplnění formulářů na webu a přiložení **scanu faktury** (scan výpisu z účtu nebo příkazu k úhradě nelze uznat) byl zákazníkovi odeslán jeden z následujících emailů. Možno dohledat podle odesílatele nebo předmětu. je nutné, aby zákazník klikl do modrého linku.

Email 1: Sent to business users to claim new payment

Subject: You have received an EntroPay payment!
Sender: support@business.entropay.com



Simple. Instant. Global.

Dear Sir/Madam,

Welcome to EntroPay!

Autodesk has made a payment of EUR100.00 to you using EntroPay. Below are your payment details:

Amount equivalent to: EUR100.00
Payment Reference: test01

<https://md1bs02-slg.inx.ix.com:8443/corporate/unprotpayout/deposit.html?registrationCode=151af44fd97026c&affiliateUserAccountid=test123&referrerAccountType=AFFILIATE&referrerAccountid=autodesk&affiliateBrandId=autodesk&lang=en>

PLEASE NOTE: This link contains secure information essential to your claim. Whether or not you already have an EntroPay Business account, you will only be able to claim your payment by using this link.

When the web page loads, kindly follow the provided instructions. You will be asked to enter some basic personal information. Once you have done this we will set-up your EntroPay Business Account immediately, and deposit your payment automatically!

If you already have an EntroPay Account, we will deposit the payment onto your Account Balance: Click the link above, and then use the login form.

After completing the claim, the funds will be added to your EntroPay Business Account, from where these can be deposited to your personal Bank Account, or else transferred onto an EntroPay Virtual MasterCard card, and used anywhere MasterCard cards are accepted online or by telephone.

If you need assistance, kindly contact our Customer Support team by emailing support@entropay.com.

Kind regards,
EntroPay

EntroPay™ is operated by Ixaris Systems Ltd.

Ixaris Systems Ltd is authorised and regulated by the Financial Conduct Authority under the Payment Service Regulations 2009 for the provision of payment services. Registration number 540990. Registered address Ixaris Systems Ltd, 52 Grosvenor Gardens, London, SW1W 0AU, United Kingdom.

Ixaris Visa cards are issued by Bank of Valletta, Transact Payments Limited and IDT financial services, pursuant to a licence from Visa Europe.

Ixaris MasterCard cards are issued by Bank of Valletta, Transact Payments Limited and IDT Financial Services Ltd., pursuant to licence by MasterCard International Incorporated. MasterCard is a registered trademark of MasterCard International Incorporated.

Email 2: Sent to individual users to claim new payment

Subject: You have received an EntroPay payment!
Sender: support@entropay.com



Simple. Instant. Global.

Para leer este mensaje en español por favor haga [click aquí](#).

Para ler este email em português, [clique aqui](#).

Pour lire cet email en français veuillez [cliquer ici](#).

Per leggere questa email in Italiano, [clicca qui](#).

Dear Sir/Madam,

Welcome to EntroPay!

Autodesk has made a payment of EUR320.00 to you using EntroPay. We will place the funds onto a new EntroPay Virtual VISA card for you.

EntroPay Virtual VISA cards can be used to make purchases anywhere VISA is accepted online. You can use your Virtual Visa to start spending instantly or take advantage of our Bank Transfer service and transfer the funds to your bank account.

To start using your new EntroPay Virtual VISA card click the link below.

Link: https://staging.entropay.com/processes/upopenaccountpayoutuser/unprotpayoutuser_page1.do?registrationCode=151afbad8ca0f6c&affiliateUserAccountid=Testing1234577&referrerAccountType=AFFILIATE&referrerAccountid=autodesk&affiliateBrandId=autodesk&lang=en

When the web page is loaded, follow the instructions. You will be asked to enter some basic personal information. Once you have done this we will set up your EntroPay Virtual VISA card immediately, and you'll be ready to spend!

If you already have an EntroPay Account, we will load the payment onto your default EntroPay card. Click the link above, and then use the login form.

If you need assistance, please contact our Customer Support team by emailing support@entropay.com.

Kind regards,
EntroPay

EntroPay™ is operated by Ixaris Systems, Ltd.

Ixaris Systems Ltd is authorised and regulated by the Financial Conduct Authority under the Payment Service Regulations 2009 for the provision of payment services. Registration number 540990. EntroPay Visa cards are issued by Bank of Valletta, pursuant to a license from Visa Europe.

V případě, že zákazník vyplnil do prvního dotazníku, že je "Company", pak bude následovat následující postup:

- proklikem z emailu přejdete na následující stránku
- vyplníte shodné údaje o společnosti
- stisknete modré tlačítko

Payment Received. autodesk has sent you a payment using EntroPay.
Kindly register for a new EntroPay Business account in order to claim your payment.

Create a new account (or sign-in to your account)

Email

Username

Password

I would like to open the account in:

Business Name

Business Registration Address

* EntroPay Business is currently available in the listed countries only.

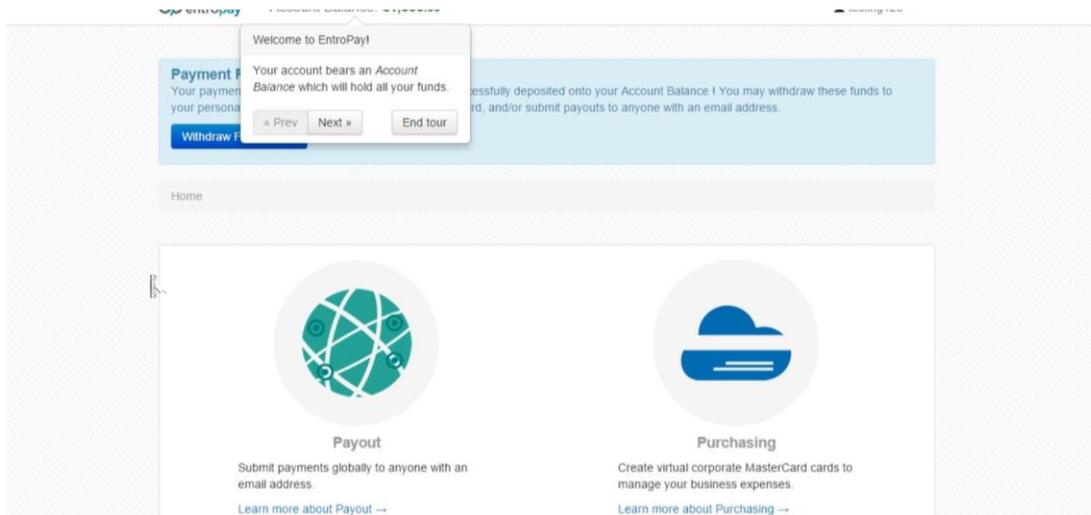
I agree to the Privacy Policy and Website Terms Of Use

[Cancel](#)

[Support](#) [Fees](#) [Privacy Policy](#) [Terms and Conditions](#) [Website Terms of Use](#) [Complaints Handling Policy](#)

Isaris Systems Ltd is authorised and regulated by the Financial Conduct Authority under the Payment Service Regulations 2009 for the provision of payment services. Registration number 540390.
Registered address Isaris Systems Ltd, 82 Goswami Gardens, London, SW19 0AU, United Kingdom. Isaris Visa cards are issued by Bank of Valletta, Transact Payments Limited and iQT Financial Services Ltd, pursuant to a licence from Visa Europe. Isaris MasterCard cards are issued by Bank of Valletta, Transact Payments Limited and iQT Financial Services Ltd, pursuant to licence by MasterCard International Incorporated. MasterCard is a registered trademark of MasterCard International Incorporated.

Tím přejdete na další stránku



Welcome to EntroPay!

Your account bears an **Account Balance** which will hold all your funds. **Successfully deposited onto your Account Balance!** You may withdraw these funds to your personal bank account, and/or submit payouts to anyone with an email address.

[Withdraw Funds](#) [« Prev](#) [Next »](#) [End tour](#)

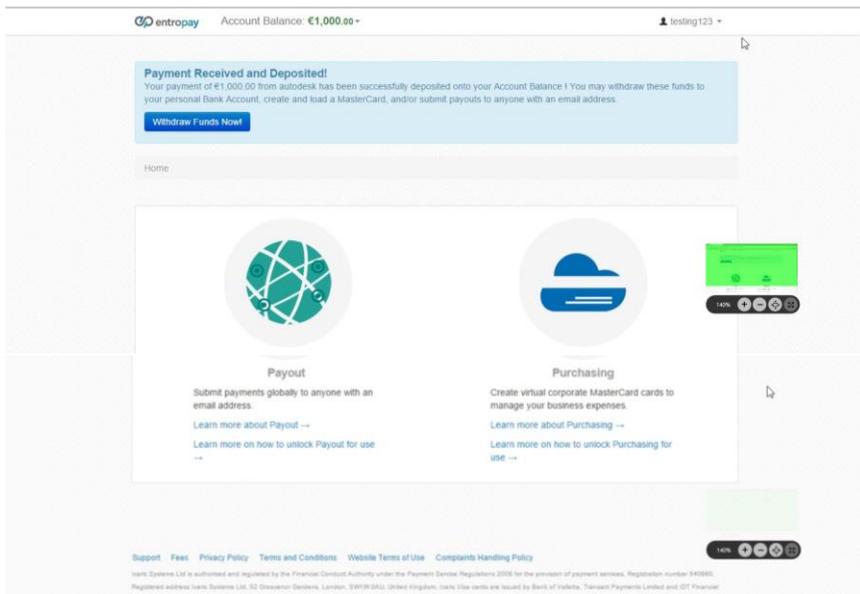
Home


Payout
Submit payments globally to anyone with an email address.
[Learn more about Payout →](#)


Purchasing
Create virtual corporate MasterCard cards to manage your business expenses.
[Learn more about Purchasing →](#)

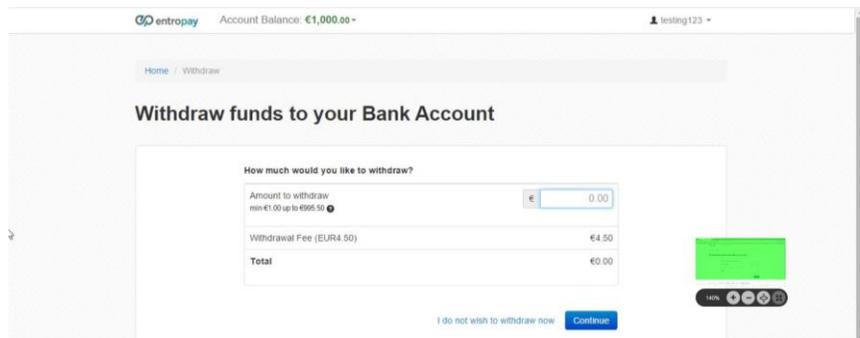
- Stisknete Next

Tím přejdete na další stránku a uvidíte v horní části objem prostředků na svém účtu



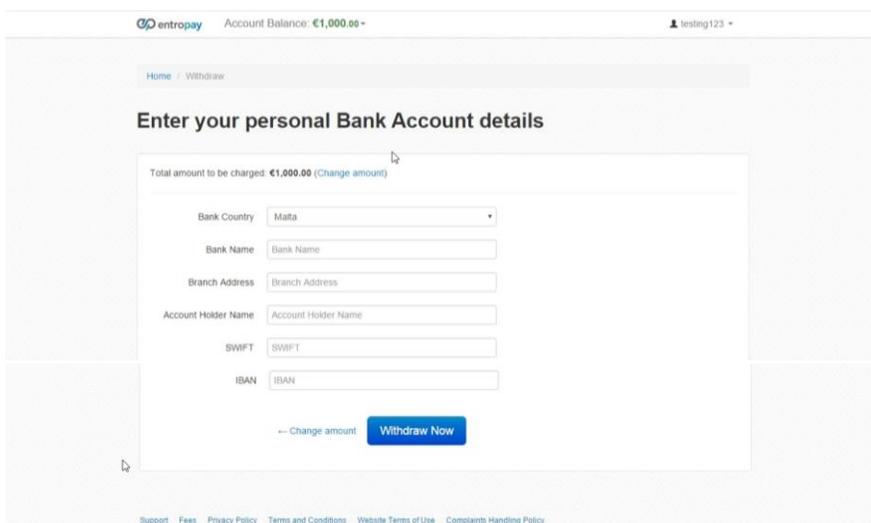
- stisknete tlačítko **Withdraw Funds Now**

Tím přejdete na následující stránku



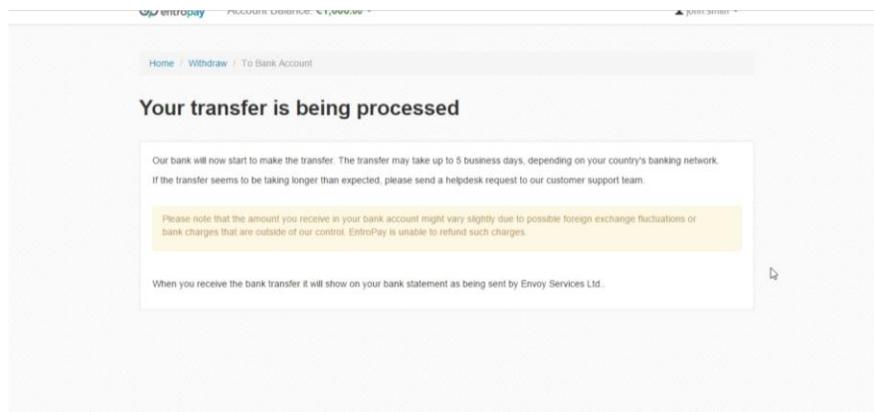
- zde je nutno vyplnit objem prostředků, které chcete převést
- stisknout "Continue"

Tím přejdete na další stránku



Zde je nutno vyplnit údaje zákaznickovy banky a stisknout "Withdraw Now"

Tím se zobrazí následující stránka



Po té zákazník obdrží následující potvrzovací email.

Email 4: Adhoc Email sent when documents approved

Dear XXXXX

Thank you for your documents.

The account that you have created has now been verified.

I can see that you have made the bank transfer. This will be approved today.

Please allow 3-5 business days for the funds to be received due to bank clearance times.

I hope that the above is of help.

If we can be of any further assistance, please do not hesitate to contact us.

Kind Regards

Fiona
Customer Support

V případě, že rabat převyšuje částku 1000 Euro, pak společnost Entropay v souladu s legislativou EU požaduje dodatečné údaje o společnosti a jejich podílnících. Dokumenty nemusí být přeloženy.

1. Údaje o společnosti – Úplný výpis z obchodního rejstříku (adresa, identifikační údaje, údaje o společnících)
2. Údaje o bance
3. U společníků s podílem 25% a více – jakýkoliv document prokazující jejich adresu. Z úředního dokladu nebo například z nějakého bankovního dokumentu

U akciových společností veřejně obchodovaných – link na jejich web – sekci pro investory

Zákazník obdrží níže uvedený email.

Email 3: Sent to businesses with payments over €1,000 (heads-up)

Subject: Autodesk Rebate Payment Information
Sender: support@entropay.com

Dear Sir / Madam,

As you know Autodesk is using EntroPay as payment for your rebate. You will shortly be receiving an email that will contain details on how you claim your payment. However, we would like to point out that due to the fact that the amount you are receiving is over GBP800/EUR1,000, in line with EU Anti-Money Laundering regulations, we are required to collect information about our customers – in this case your business.

In light of this, before the withdrawal is processed you will be required to submit the following documentation:

- Certificate of Incorporation
- Copy of the latest Memorandum & Articles or other incorporation document indicating the shareholder/s of the company
- Valid identity documents for all individual beneficial owners (>25% shareholders)
- Proof of residential address for all individual beneficial owners (>25% shareholders)
- Bank account statement, showing the details of the bank account to which the withdrawal will be made

Once the above documents have been received and approved by our compliance team your withdrawal will be processed.

Thank you in advance.

Regards,
EntroPay Support



Potřebné údaje přidá do přílohy k odpovědi na tento email.

Následuje opět potvrzovací email:

Email 4: Adhoc Email sent when documents approved

Dear XXXXX

Thank you for your documents.

The account that you have created has now been verified.

I can see that you have made the bank transfer. This will be approved today.

Please allow 3-5 business days for the funds to be received due to bank clearance times.

I hope that the above is of help.

If we can be of any further assistance, please do not hesitate to contact us.

Kind Regards

Fiona
Customer Support