# CRP Proces Autodesk – pro Jednotlivce (fyzické osoby)



## Krok 1. vyžádání rabatu (CRP) - již proběhlo



Zde je klíčové, jaký údaj uvedl zákazník do kolonky *Individual / Company*. Podle toho se bude lišit postup.

Step 1	Step 2 Step 3 Co	Offer Information
		From August 7, 2015 through October 23, 2015 Autodesk is offering Online Rebates for the purchases of eligible:
Contact Information		<ul> <li>New perpetual commercial loanses on</li> </ul>
First Name	Last Name	TO PARTICIPATE IN THE PERPETUAL LICENS
michael - this is a test 2	Кихор	ONLINE REBATE Stability: Darticisarits in the Linderi Kinodom may
Individual or Company	I am acting on behalf of the	Splip to a recalle of up to GBP 225 per fue commercial licence. Elipible participants in other
Company	company and I have the legal	EEA Member States and Switzerland may apply to a rebate of up to EUR 220 per full commercial
Company Name	company" Role With Company	Iberse. No other pay-out currencies are available. The rebate applies to a maximum of five (5) full perpetual commercial licenses per purchasier. The
Autodesk	Marketing	Autodesk based on the purchaser's place of
City	Country	<ul> <li>business or place of residence, and hot by the country of purchase. Actual payout currency (EUP)</li> </ul>
Munich	Germany	The payout site. Currency conversion tees will app
Email	Confirm Email	Adherence is required to all the Terms and
michael.knapp@autodesk.com	michael.knapp@autodesk.com	
Phone Number		<u> </u>
Anni		a

Po vyplnění formulářů na webu a přiložení <u>scanu faktury (scan výpisu z účtu nebo příkazu k úhradě nelze uznat)</u> byl zákazníkovi odeslán jeden z následujících emailů. Možno dohledat podle odesilatele nebo předmětu. je nutné, aby zákazník klikl do modrého linku.

#### Email 1: Sent to business users to claim new payment

Subject: You have received an EntroPay payment! Sender: support@business.entropay.com

## **Op** entropay

Dear Sir/Madam,

Welcome to EntroPay!

Autodesk has made a payment of EUR100.00 to you using EntroPay. Below are your payment details:

Simple. Instant. Global.

Amount equivalent to: EUR100.00 Payment Reference: test01

#### https://md1jbs02-

stg.tnx.ix.com.8443kcorporate/unprot/payout/deposit.html?registrationCode=151af44fd97026c&affili ateUserAccountilest123&refererAccountType=AFFILIATE&referrerAccountid=autodesk&affiliate Brandid=autodesk&lang=en

PLEASE NOTE: This link contains secure information essential to your claim. Whether or not you already have an EntroPay Business account, you will only be able to claim your payment by using this link.

When the web page loads, kindly follow the provided instructions. You will be asked to enter some basic personal information. Once you have done this we will setup your EntroPay Business Account immediately, and deposit your payment automatically!

If you already have an EntroPay Account, we will deposit the payment onto your Account Balance: Click the link above, and then use the login form.

After completing the claim, the funds will be added to your EntroPay Business Account, from where these can be deposited to your personal Bank Account, or else transferred onto an EntroPay Virtual MasterCard card, and used anywhere MasterCard cards are accepted online or by telephone.

If you need assistance, kindly contact our Customer Support team by emailingsupport@entropay.com.

Kind regards, EntroPay



#### Email 2: Sent to individual users to claim new payment

Subject: You have received an EntroPay payment! Sender: support@entropay.com



Simple. Instant. Global.

Para leer este mensaje en español por favor haga click aquí

Para ler este email em português, clique aqui

Pour lire cet email en français veuillez <u>cliquer ici.</u>

Per leggere questa email in italiano, clicca qui.

#### Dear Sir/Madam,

#### Welcome to EntroPay!

Autodesk has made a payment of EUR320.00 to you using EntroPay. We will place the funds onto a new EntroPay Virtual VISA card for you.

EntroPay Virtual VISA cards can be used to make purchases anywhere VISA is accepted online. You can use your Virtual VIsa to start spending instantly or take advantage of our Bank Transfer service and transfer the funds to your bank account.

To start using your new EntroPay Virtual VISA card click the link below.

Link: https://slading.entropay.com/processes/upopenaccountpayoutuser/unprot/up\_openaccountpay outuser\_page1.do?registrationCode=151afbad8ca0f6c&affiliateUserAccountId=Testing1234577&r eferrerAccountType=AFFILIATE&referrerAccountId=autodesk&affiliateBrandId=autodesk&lang=en

When the web page is loaded, follow the instructions. You will be asked to enter some basic personal information. Once you have done this we will set up your EntroPay Virtual VISA card immediately, and you'll be ready to spend!

If you already have an EntroPay Account, we will load the payment onto your default EntroPay card. Click the link above, and then use the login form.

If you need assistance, please contact our Customer Support team by emailingsupport@entropay.com.

Kind regards, EntroPay

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EntroPay<sup>TM</sup> is operated by Ixaris Systems, Ltd. Ixaris Systems Ltd is authorised and regulated by the Financial Conduct Authority under the Payment Service Regulations 2009 for the provision of payment services. Registration number 640000. EntroPay Visa cards are issued by Bank of Valletta, pursuant to a license from Visa Europe.

V případě, že zákazník vyplnil do prvního dotazníku, že je "Individual", pak bude následovat následující postup:

Stiskněte Accept



Stiskněte Accept



Tím přejdete na další stránku:

🌮 entro	opay	🚺 Sign Up 🐧 English 📍
Register an	EntroPa	ay Account
	L.	First Name     Inspitef@gmail.com     Username     Password     Confirm Password     Your Date of Birth   01 Van     2015     Wuy do Ineed to postde any date of birth?   Your County of Residence     Afghanistan     Iwould like to open my account in:     Iwould like to open my account in:
Back Using EntroPay	Policies	
Adout Charges and Linite EntroPay is operated by to of payment services. Regi	Securny Terms and i Terms of Us Privacy Polic Cookie Polic Complaints Complaints caris Systems, Ltd.	Support Lenne Conditions er by Y Makey Loaris Systems LM is authorised and regulated by the Financial Conduct Authority under the Payment Service Regulations 2009 for the provision 40900 EnterPay Visa cards are issued by Bank of Valletta, pursuant to a license from Visa Europe.

- Zde vyplníte požadované údaje a zakliknete Euro
- Stisknete Create an Account

Tím přejdete na další stránku:

We are about to load your new EntroPay as detailed below.	Visa Card with funds	This transaction may take up to 30 seconds to complete.
Amount received from autodesk Payment processing fee	EUR 320.00	Once you have clicked 'Accept Payment', this transaction cannot be reversed. Do not click on anything else until the next page is shown.
Total payment to EntroPay Visa Card	EUR 320.00	
If you have any transaction queries please contact <u>support@</u> e	entropay.com.	ſm
		Accept Payment

Zde uvidíte objem prostředků na účtu.

- Stisknete Accept Payment

Tím přejdete na následující stránku:

You have reached your f	funding limit!
You have reached your maximum fur Upgrade your account to raise this lin	nding limit of €250.00 every 12 months and hence you cannot deposit further funds to your EntroPay account. mit and continue topping up without restinction.
How do I upgrade my account	?
To upgrade your account you need to complete Provide additional personal information	ete the following steps:
Once the above criteria have been satisfied	you will be able to take advantage of the following benefits:
<ul> <li>Have up to 10 active virtual card(s)</li> <li>Top-up up to €3,000.00 every 12 mo</li> <li>Withdraw funds without any limits</li> <li>Receive payments of up to €3,000.0</li> </ul>	onths 0 every 12 months
Click the button below to start the upgrade p	rocess!
Ignore	Qupgrade Account Nove

- Stisknete Upgrade Account Now

Tím přejdete na následující stránku:

giude your decourt		
🛎 STARTER 🗸	BASIC	
It just works	Increase your spending power	Be in total control
Starter accounts offer the ability to:	Basic accounts include all the benefits of	Premier accounts include all the benefits
<ul> <li>Have up to 1 active virtual card(s)</li> <li>Top-up up to 6250.00 every 12 months:</li> <li>Spend at any online merchant</li> <li>Receive partments of up to 6250.00 every 12 months</li> </ul>	<ul> <li>Have up to 10 active winning activity of the second second</li></ul>	<ul> <li>Have up to 10 active stimula card(s)</li> <li>Top-up without any limits</li> <li>Withdraw funds</li> <li>Receive payments</li> </ul>
	To Upgrade:	To Upgrade:
	Provide additional personal information	Provide identification documents

Zde si vyberete **BASIC** tím, že kliknete na oranžový text pod tímto sloupečkem **"Provide additional information"** Tím přejdete na další stránku:

Revenue develope unoue sectore develope unoue unoue per unoue develope	Account Type: Starter	🛕 Upgrade Account
Image: Control lands	Moved house? Want to change your password? Use the options below to manage	your account and keep it up to date.
Lading limi Gisto every 1 areas   Bernarong Lading limi Gisto   Umbaran limi Gisto   Umbaran limi Gisto   Terming Uthabara limi Gisto   Umbaran limi Gisto <td>Account Limits</td> <td></td>	Account Limits	
minimum time control     Windrawal Lumin     Windrawal imi     Remaining Withdowal imi     Profere     First name*     Contry of residence*     Mathematic     Profere contry of the imit *   With organity of the imit *     Profere contry of the imit *   With organity of the imit *     Profere contry of the imit *   With organity of the imit * <tr< td=""><td>Loading Limits Loading limit 6250.00 every 12 months</td><td>Maximum Card Balance Per virtual card €2,000.00</td></tr<>	Loading Limits Loading limit 6250.00 every 12 months	Maximum Card Balance Per virtual card €2,000.00
Withwasen link     Remaining Withwasen links     By Portile     First name*   Mask Anthrowy   Bytes   Byte	Withdrawal Limits	Transaction Limits
Image: County of Profile     Fibre county code   Fibre code   Fibre code   Fibre code <	Withdrawal limit	Top-up min / max (per transaction) €1.00 / €1.00 / €1.00 0
In the protein     First name:      First name:   First name:   First name: First nam	0	
Past ame County of nesidence.*   Mata •   Phone county code Phone number   Select telephone county cit *   Select telephone county cit *   Mata •   Petal address * •   Select telephone county cit *   Mata •   Petal address * •   Select telephone county cit *   Mata •   Petal address * •   Select telephone county cit *   Mata •   Petal address * •   Petal address (ine 2) •   Tom cr City * Select, County or Region   ar advadice codes, witch you must then enter for verify flat your new •   Petal address is verify preverify •   White ental holfscators would you like to receive? •   Implement Y •   Select Security •   Chriftm your account password to prevent againt unalthorised access   Implement Y •   Account Security •   Chriftm your account password •   Cle jassword •   Corrifim password •   Cle jassword •   Mata •   New password •   Corrifim password •   New password •   Corrifim password •   New password •   Corrifim password •   Corrifim password •   New password •   Corrifim	My Profile	
Phone country code Floore number   Select telephone country c1 *   Select telephone country c1 *   Impatriel@grand.com   Wordmap core and address, see will send you are meel contraining telef reveasages.   Entrait*   Impatriel@grand.com   Wordmap core and address, see will send you are meel contraining telef reveasages.   Which entrait notifications vouid you like to secolve?   Impatriel@grand.com   Imp	First name * Last name * Mark Anthony Spiteri	Country of residence * Malta
Balance are too losses plane coupling fait (resumpling)   Balance are too losses plane coupling)   Balance are too loss	Phone country code Phone number	Postal address *
Enval* @ verified   Implified (dgmail colm) general address, see will and you are mail colmained and the service for verify that your news   Implified (dgmail colm) general address, see will and you are mail colmained and that you are mail colmained and the service for verify that your news   Implified (dgmail colm) general colmained address, see will and you are mail colmained address at mail colmained address at working preparity.   Implified (dgmail colm) General colmained address at working preparity.   Implified (dgmail colm) General colmained address at working preparity.   Implified (dgmail colm) General colmained address at working preparity.   Implified (dgmail colm) General colmained address at working preparity.   Implified (dgmail colm) General colmained address at the second	Make sure to use a phone capable of receiving text messages.	Bestal address films 75
Implefield@grandLoom   If you charge your ending darkes as well and you an endir orbany field your new endiration code, which you must here native to verify that your new endiration code, which you must here native to verify that your new endiration code, which you must here native to verify that your new endiration code, which you must here native to verify that your new endiration code, which you must here native to verify that your new endiration code, which you must here native to verify that your new endiration code, which you must here native to verify that your new endiration code, which you must here native to verify that your new endiration code.   If the Play News & Top:   If the Court Security   If Account Security   If the password   Confirm your account password   Old password   Old password   Old password   Confirm password   Confirm password   Old password   Old password   Confirm password   Confirm password   Confirm password   Old password   Old password   Confirm password   Confirm password   Confirm password   Confirm password	Email *	Pustal address (inte 2)
In Pack Description, where a device, we want where of the investigation of the investigat	mspiteri@gmail.com	Town or City * State, County or Region
Which annull notifications would you like to receive?       Password * <ul> <li>EntraPhy Nees &amp; Tip !</li> <li>EntraPhy Chars</li> </ul> <ul> <li>Account Security</li> </ul> <ul> <li>Account Security</li> </ul> Charge Your Password                Charge Your Password                Mage and mult collision to believe in an and on 20 characters and a digt. Special characters allowed and et (§ % - 4 - 1) ()-:                Charge Your Password                 Charge Your Password                 Charge Your Password               Charge Your Password	If you change your email address, we will send you an email containing an activation code, which you must then enter to verify that your new email address is working property.	Postal code *
Confirm your account password fo prevent against unsubtrosted access  Confirm your account password fo prevent against unsubtrosted access  Confirm your account password  Confirm password  Co	Which email notifications would you like to receive?	Password *
Account Security     Account Security Change Your Password  Id password  New password Confirm password  Argonant: The password house from the beforeen 6 and 20 characters and get: Special characters allower are left in the special left and a dgt: Special characters allower are left in the special left and a	<ul> <li>EntrePay News Δ Τρι</li> <li>EntrePay Offers</li> </ul>	Confirm your account password to prevent against unsufficiented access. Update Profile
Account Security  Change Your Password  Old password  New password  Confirm password  Confirm password  Reportant: The password load of characters and and characters allower are well to red appreciate item and a digit Special characters allower are (ij th - 4 - 1) (1)  Change Your Password	Account Security	
Change Your Password         Old password         New password       Confirm password         Angoritant: The password be between 6 and 30 characters and a digit Special characters allowed as _ 4 @ % 4 - 17 (1).	. Account Security	
New password         Confirm password           Important: The password obtains must be between 6 and 30 characters         Solg and must contain one between 6 and 30 characters and a digit Opecal characters allowed are: # @ % 1.4 -(7(1)           Change Year Password         Change Year Password	Change Your Password Old password	
amportant?       Integration of consent must be between a sind 30 characteria         Rong and must constant meetic more approaches them and a       digit : Special characterie silvered are _1 @ (h = A = 1) (1 > .         Change Yoar Personnold       Change Yoar Personnold	New password Confirm password	
	Inportant: The password chosen must be between 6 and 30 characters long and must contain one lowercase letter not a digit. Special characters allowed are $\_ \# \bigotimes t_h + h_{-}^{-1} \uparrow (1)$ . Change Year Password	

- Zde vyplníte požadované informace o adrese a heslu ("password").

Důležité upozornění: nepoužívejte prosím žádné háčky a čárky.

- Stisknete Update Profile

Tím se dostanete na následující stránku

🛆 My Profile			
Your profile has been succ	essfully updated.		
First name *	Last name *	Country of residence *	
Mark Anthony	Spiteri	Malta	*
Phone country code	Phone number	Postal address *	
Select telephone country cc 🔻		Testing	
Make sure to use a phone capable Email *	of receiving text messages.	Postal address (line 2)	
mspiteri@gmail.com			
If you change your email address,	we will send you an email containing	Town or City *	State, County or Region
an activation code, which you mus email address is working properly.	st then enter to venty that your new	D	
		Postal code	
		131123	
Which email notifications would you	I like to receive?	Password *	
EntroPay News & Tips			
C EntroPay Otters		Contirm your account pas	ssword to prevent against unauthonsed acces:
			Update Profile

Stisknete "Update profile" (nebo stisknete My Entropay card)

Tím se dostanete na další stránku, (ale neuvidíte zde zatím onu kartu napravo):

	Total card balance :€320.00 Remaining funding limit :€2,6	80.00	Create Virtual Card
	= <b>1</b>	1	Search Q
<b>₽</b>	Actual Batance (220.00 Analiable Batance (220.00 Virtual VISA EntroPay Virtual Cara 4101 6302, 7926, 4604 We 12/15 (200) ENTROPAY USER entropay CVV 123	nda nanta	Apply for Plastic Card ODD0 0000 0000 0000 With 0000 With 0000 YOUR NAME
	⇒ Tu	8	

- Stisknete " My Accout" a vyberte "My bank account"

- Tím se dostanete na další stránku"

C	P entro <mark>pay</mark>	My	EntroPay Cards 🔗 My Accoun	it 🕥 English <b>?</b>	*
	Bank Accounts: 0		• A	dd Bank Account	
Baba	ank Accounts are a form of payment method that you can clow.	use to top-up or withdraw funds from your	EntroPay cards. You may delete your exis	sting bank accounts	
	You have not added any bank account	Its yet! Click the button below to add	your bank account as a payment m	nethod.	
		6			
U: At	sing EntroPay Policies out Security	Support Support Centre	VISA Marco Prolexe	Certified Privacy	100% +

- Stisknete "Add Bank Account"

Dostanete se na další stránku:

		A
Add your bank account		
Account Name *		
Testing		
Bank Country *		
Malta	T	
Bank Name *		
HSBC		
Branch Address *		
Ta Xbiex Malta		
Account Holder Name *		
Mark An		
SWIFT *		
IBAN *		
Cancel	Add Bank Account	
Parally Dumod Carlos	MasterCard 4 PROLEXIC	100% +

- zde doplníte údaje Vaší banky

## - stisknete "Add Bank Account"

Add your bank account	
Account Name * Testing	The bank account has been successfully added to your account as a new payment method.
Bank Country * Malta	•
Bank Name * HSBC	
Branch Address * Ta Xbiex Malta	
Account Holder Name * Mark Anthony Spiteri	6
SWIFT * BHSASVS8	_
IBAN * MT98VALL22013000000016800490011	
	Close
Terms of Use Privacy Policy Ponties Policy	

- Zde stisknete "Close"

Tím přejdete na další stránku

Jdete zpět na "*My Entropay cards*"

Total card balance : €320.00 Remaining fun	ding limit : €2,680.00	😝 Create Virtual Card
= 1	13	Search Q
Actual Balance (320.00 Available Balance (320.00 Virtual Virtual Card 4101 6302 Will 12/15 Well 12/16 Entropay USER entropay CVV 123	Top-up     Tansfer Funds     Tensfer Funds     Wew Statements	Apply for Plastic Card 0000 0000 0000 0000 WWW 00000 0000 WWW 00000 YOUR NAME
≡ <sup>°</sup> ∎	10	

- Klikněte na "Trasfer funds" <u>u pravé karty (levá nebude zobrazena)</u>

C entropay	My EntroPay Cards: 🙆 My Account 🕤 English ?
Total card balance: €320.00 Remaining funding tent: €2.880.00 Transfer funds from: EntroPay Virtual Co	ard
Actual Balance £120.00 Available Balance £120.00 Virtual EntroPay Virtual Card 4101 6302 12/15 Wind 12/16 ENTROPAY USER	Another EntroPay card Transfer funds to any of your other EntroPay cards
Cancel https://staging.entropay.com/prot/transferfunds/modal/transferfunds.htm??allocation/dis151afbe84ba9/6c#	

- Klikněte na Your personal bank account

C entropay	📰 My EntroPay Caritis 🖉 My Account 🕥 English 🍞
Transfer funds from: EntroPay Virtual C	Card
Transfer from:	Transfer to:
Actual Balance €320.00 Available Balance €320.00	Another EntroPay card Transfer funds to any of your other EntroPay cards
Virtual VISA EntroPay Virtual Card	Your personal bank account Withdraw funds from your EntroPay card via bank transfer or
4101 6302 1 ※設 12/15 業計 12/16 <b>(</b> )	Select bank account:
ENTROPAY USER entropay	Testing  How much do you want to transfer?
5	318 (Min 1.00 - Max 318.01)
Cancel	Confirm Details

- Uveďte převáděnou částku
- Klikněte na Confirm details

Tím přejdete dále:

Available Balance €320.00 [- 319.99 ]	Eank Name: HSBC IBAN: MT98VALL22013000000 16800490011
4101 6302 % 12/15 % 21/16 ENTROPAY USER entropay	
Amount to transfer to your bank account	€318.00
Transfer fee	€1.99

- Klikněte "Transfer Funds"

Zobrazí se Vám následující stránka s potvrzením:



- Zaklikněte Close

Poté zákazník obdrží následující potvrzovací email.

### Email 4: Adhoc Email sent when documents approved

Dear XXXXX

Thank you for your documents.

The account that you have created has now been verified.

I can see that you have made the bank transfer. This will be approved today.

Please allow 3-5 business days for the funds to be received due to bank clearance times.

I hope that the above is of help.

If we can be of any further assistance, please do not hesitate to contact us.

Kind Regards

Fiona Customer Support V případě, že rabat převyšuje částku 1000 Euro, pak společnost Entropay v souladu s legislativou EU požaduje dodatečné údaje o společnosti či fyzických osobách. Dokumenty nemusí být přeloženy.

- 1. Údaje o společnosti Úplný výpis z obchodního rejstříku (adresa, identifikační údaje, údaje o společnících)
- 2. Údaje o bance
- 3. U společníků s podílem 25% a více jakýkoliv document prokazující jejich adresu. Z úředního dokladu nebo například z nějakého bankovního dokumentu

Zákazník obdrží níže uvedený email.

Email 3: Sent to businesses with payments over €1,000 (heads-up)

Subject: Autodesk Rebate Payment Information Sender: support@entropay.com

Dear Sir / Madam,

As you know Autodesk is using EntroPay as payment for your rebate. You will shortly be receiving an email that will contain details on how you claim your payment. However, we would like to point out that due to the fact that the amount you are receiving is over GBP800/EUR1,000, in line with EU Anti-Money Laundering regulations, we are required to collect information about our customers – in this case your business.

In light of this, before the withdrawal is processed you will be required to submit the following documentation:

Certificate of Incorporation

Copy of the latest Memorandum & Articles or other incorporation docu-

ment indicating the shareholder/s of the company

Valid identity documents for all individual beneficial owners (>25% shareholders)

Proof of residential address for all individual beneficial owners (>25% shareholders)

Bank account statement, showing the details of the bank account to which the withdrawal will be made

Once the above documents have been received and approved by our compliance team your withdrawal will be processed.

Thank you in advance.

Regards, EntroPay Support

## Potřebné údaje přidá do přílohy k odpovědi na tento email.

### Následuje opět potvrzovací email:

#### Email 4: Adhoc Email sent when documents approved

Dear XXXXX

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I can see that you have made the bank transfer. This will be approved today.

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Kind Regards

Fiona Customer Support